

Part One

- 1 Choose Email Address or Policy Number
- 2 Enter Email Address or Policy Number
- 3 Choose Event Begin Date or Purchase Date
- 4 Select Date of Event or Date of Purchase
- 5 Submit

IMPORTANT: Please read our [Coronavirus Alert](#) for updated information about coverage and our refund policy.

Provided by 
(866) 456-3102

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Manage a Policy Claim

To find your policy, please provide either your email address or your policy number. Your policy number can be found on your policy documents or in your confirmation email.

Email Address or Policy Number	Event Begin Date or Purchase Date
<input type="text" value="Email Address"/>	<input type="text" value="Event Begin Date"/>
<input type="text" value="Email Address"/>	<input type="text" value="MM/DD/YYYY"/>

Submit

Why Event Ticket Insurance

Event Ticket Protector from Allianz Global Assistance can reimburse up to 100% of your ticket purchase if you can't make the event for a covered illness, injury, traffic accident, and more. Every year more than 40 million people choose us to protect their event tickets, travel plans, registration fees, and more. We have a 97% customer satisfaction rating, and our award-winning assistance team is available to help anytime, anywhere.

Customer Review

"I have had a previous policy claim and the process was easy and I know I can trust Allianz. Always experienced the best compared with other companies and service is #1 with Allianz."—Recent Customer, 12/14/2017

Award Winning Service

Get help finding parking information, making travel arrangements, and more. Our assistance experts are the best in the business—winning gold in the 2018 American Business Awards and Stevie Awards for Customer Service Team of the Year.

Our Promise to You

If you're not completely satisfied, you have 10 days (or more, depending on your state of residence) to request a refund, provided you haven't started your event or initiated a claim. Premiums are non-refundable after this period.


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Part Two

1 Click "Actions" dropdown

2 Select "Modify"

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< View Policy

Policy Number: EUSP1234567891


Plan(s)
Event Ticket Protector \$8.25

Event/Activity Information

Event/Activity Begin Date	Event/Activity End Date	Event/Activity Purchase Date
04/10/2020 	04/12/2020 	01/07/2020
Total Cost for Event/Activity ⓘ	Venue (Optional)	
\$ 90		

Primary Insured Information 

First Name	Last Name	Email

Actions 

- Modify
- File a Claim
- Email
- Print
- Policy ID Card

Part Three

1 Update Event/
Activity Dates

2 Update Price

Once saved you will be mailed new fulfillment.
***If changing dates, pricing will not be affected.**

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Modify Policy

Policy Number: EUSP1234567891

Plan(s)
Event Ticket Protector \$8.25

Event/Activity Information

Event/Activity Begin Date	Event/Activity End Date	Event/Activity Purchase Date
04/10/2020	04/12/2020	01/07/2020

Total Cost for Event/Activity: \$ 90
Venue (Optional):

Primary Insured Information

First Name	Last Name	Email
John	Doe	email@email.com

Address	Address 2 (Optional)	City
1234 Mockingbird Lane		City

State Of Residence	Zip Code	Phone
State	12345	() - -

Benefits

Benefit	Coverage
Viewer Advantage	Included
Ticket Cancellation Coverage	\$90.00
Ticket Interruption Coverage	\$90.00

Billing Information

Confirmation Method: Email, US Mail

Primary Email address: email@email.com

+ Add Another Email Address

Complete Purchase

I have read and agree to the [Purchase Terms and Disclosures](#) including receiving electronic notices.

I have read and agree to the [Plan Details and Pricing](#) for my Event Ticket Protector.

Update Price

Our Promise to You If you're not completely satisfied, you have 60 days (or more, depending on your state of residence) to request a refund, provided you haven't started your event or initiated a claim. Premiums are non-refundable after this period.

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terms, conditions, and exclusions apply. Please see your plan for full details. Benefits/Coverage may vary by state and submitter may apply.

Rental Car Damage Protector may not be available in all states. Coverage is not available in all countries or for all vehicles. This coverage does not provide liability insurance or comply with any financial responsibility law, or any other law mandating motor vehicle coverage. Rental Car Damage and Theft Coverage, when purchased as part of an annual plan, is not available to KS, TX, and NY residents. For WA residents, Rental Car Damage and Theft Coverage may not be available in all plans. See your plan details for additional information.

Insurance benefits underwritten by ICS Insurance Company (OH, Administrative Office: 2 Mid America Plaza, Suite 200, Oakbrook Terrace, IL 60181), rated "A-" (Excellent) by A.M. Best Co., under ICS Form No. 52.20, series or 52.401 series, or Jefferson Insurance Company (NY, Administrative Office: 9950 Mayland Drive, Richmond, VA 23253), rated "A+" (Superior) by A.M. Best Co., under Jefferson Form No. 101-C series or 101-P series, depending on your state of residence and plan chosen. Plans only available to U.S. residents and may not be available in all jurisdictions. Allianz Global Assistance and Allianz Travel Insurance are marks of AGA Service Company dba Allianz Global Assistance or its affiliates. Allianz Travel Insurance products are distributed by Allianz Global Assistance, the licensed producer and administrator of these plans and an affiliate of Jefferson Insurance Company. The insured shall not receive any special benefit or advantage due to the affiliation between AGA Service Company and Jefferson Insurance Company. Plans include insurance benefits and assistance services. Any Non-Insurance Assistance services purchased are provided through AGA Service Company. Except as expressly provided under your plan, you are responsible for charges you incur from third parties. Contact AGA Service Company at 800-284-8500 or 9950 Mayland Drive, Richmond, VA 23253 or customerservice@allianzassistance.com.

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